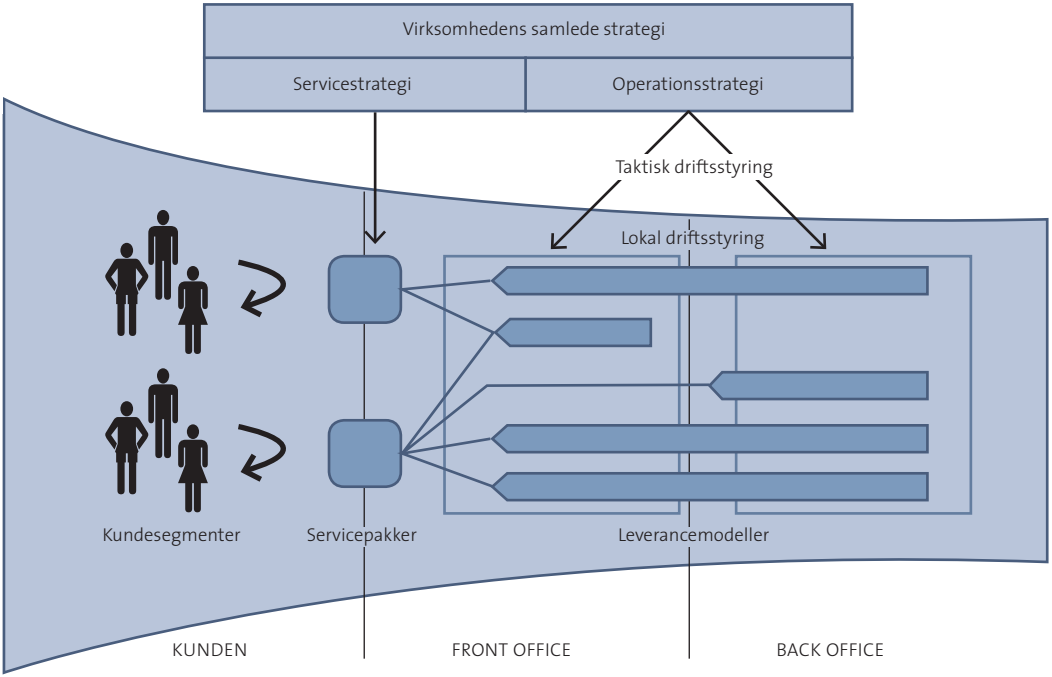

Model 5.
Serviceleverancen. Kilde: Dahl & Kjærgaard, Lyn Shostack

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